North Yorkshire County Council

Pension Board

1 August 2024

Annual Review of Dispute Cases Report and Exercise of Discretions

1. Purpose of the Report

1.1 To provide Pension Board members with details of the cases received via the Internal Dispute Resolution Procedure (IDRP) and those cases referred to the Pensions Ombudsman in the scheme year to 31 March 2024.

2. Internal Dispute Resolution cases

2.1 There were eight IDRP cases received in the period 1 April 2023 to 31 March 2024. A summary of each case and the outcomes is provided in **Appendix 1**.

3. Pensions Ombudsman cases

3.1 There were no cases received from the Pensions Ombudsman in the period 1 April 2023 to 31 March 2024.

4. Exercise of Discretions

4.1 Employer discretions are being exercised throughout the year such as for flexible retirements, deadlines for transferring in, assessing employee contribution bands, etc.

5. Recommendation

5.1 That Pension Board members review the contents of the report and appendices and provide feedback.

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24 July 2024 Background Papers - Nil